



# *Evidence-Based & Strength-Centered Programs & Supports*

## *Vicarious Trauma & Traumatic Stress*

### **Its Impacts & How to Recognize & Manage It At Your Agency To Enhance Services Excellence**

**March 10 - 11, 2016  
Miami, Florida, USA**



**EBPSOCIETY**  
EVIDENCE BASED PROFESSIONALS

**CEBO**  CERTIFIED  
EVIDENCE-BASED  
ORGANIZATION

**Register at [www.joyfields.org](http://www.joyfields.org)**

## PROGRAM OUTLINE

On the one hand, a tremendous amount of effort is rightfully expended to insure professionals receive training and are equipped to address the needs of clients. On another hand the training needs of staff to care for themselves in light of the fatigue associated with the compassionate requirements of working with these same clients receives far less attention than is deserved.



### PROGRAM OUTLINE

Vicarious trauma, secondary trauma, burnout and/or compassion fatigue are challenges facing every professional engaged in the helping profession, the agency they work for and clients they serve. Those effects can be minimal and managed or have debilitating impacts both for the individual and their organization.

Whatever you choose to call it, helping others can have both short and long term effects on a professional's physical, emotional and spiritual well-being. Vicarious trauma and traumatic stress must be recognized as part of the helping process. And once recognized, you must make a plan to manage the impact in order to achieve positive client outcomes and foster professional growth.

At another level it impacts how the professional interacts with colleagues and their clients. It also carries over into relationships with loves ones.

## PROGRAM GOALS & LEARNING OBJECTIVES

Participants in this program will be in a position to;

- Develop a healthy appreciation for the prevalence of vicarious trauma and traumatic stress among human and social service as well as criminal justice professionals is essential
- Review the extensive impact of vicarious trauma and traumatic stress on the individual, their family, the agency and clients it serves
- Know the difference between vicarious trauma, traumatic stress, primary and secondary traumatic stress and burnout
- Review various methods to both recognize and manage traumatic stress
- Develop effective action steps necessary to create a trauma informed supportive work environment
- Review how you can be part of (or lead) an organization that is supportive so its staff experiences lower levels of vicarious trauma
- Understand how unrecognized vicarious trauma can impact staff retention and positive client outcomes
- Review how unrecognized vicarious trauma can lead to at risk behaviors and liability for an organization



## EVIDENCE-BASED & STRENGTH CENTERED PROGRAMS & SUPPORTS

### DAILY AGENDA-AT-A-GLANCE

8:00: REGISTRATION, BREAKFAST & NETWORKING  
8:30: WORKSHOP BEGINS  
10:00: AM NETWORKING BREAK  
10:15: WORKSHOP RESUMES  
12:00: LUNCH  
1:00: WORKSHOP RESUMES  
2:30: PM NETWORKING BREAK  
2:45: WORKSHOP RESUMES  
4:30: WORKSHOP CONCLUDES DAILY (except last day at 3:30)

### WHO SHOULD ATTEND

All practitioners, leadership and personnel engaged in the helping profession - including human and social services agencies, criminal justice systems, fire departments, emergency services settings.

### KEY REASONS YOU & YOUR COLLEAGUES SHOULD ATTEND A JOYFIELDS INSTITUTE

#### PROGRAM

Join others and learn to quickly get your program initiatives on a solid foundation

- Learn in a focused setting without the distractions of being sold to
- Network with colleagues to share invaluable ideas and experiences from different parts
- Meet other professionals and learn how they overcame implementation challenges they faced
- Leave at the end of the program with action steps to begin addressing challenges you face
- Learn first hand the best and latest resources for addressing needs and how to apply them
- Learn from experts and outstanding practitioners “what works” and what not to do
- Through discussion groups and trouble shooting exercises you will learn to embrace opportunities ahead

## CERTIFICATE & CONTINUING EDUCATION TRAINING HOURS

Approved for 13 CE training hours

**Joyfields Institute CE:** Upon completion of the course, participants will receive a certificate as evidence of your accomplishment and status as a practitioner who has acquired specific new skills. Many licensing/certification bodies accept this designation. Please check with your licensing body.

**Licensed Alcohol & Drug Counselors:** Joyfields Institute is an approved education provider by National Association of Alcohol and Drug Abuse Counselors (NAADAC)/National Certification Commission (NCC) Provider #745. Many licensing/certification bodies accept this designation. Please check with your licensing body.

**Substance Abuse Counselors:** Joyfields Institute is an approved education provider by National Association of Alcohol and Drug Abuse Counselors (NAADAC)/National Certification Commission (NCC) Provider #745. Many licensing/certification bodies accept this designation. Please check with your licensing body.

**California LMFT, LEP, LCSW, LPCC:** Joyfields Institute courses meet the qualifications for CE credits in CA as required by CA BBS. Joyfields Institute is an approved education provider by CA BBS, license number PCE 5522.

**Professional Counselors:** Joyfields Institute is an approved education provider by the National Association of Alcohol and Drug Abuse Counselors (NAADAC)/National Certification Commission (NCC) Provider #745. Many licensing/certification bodies accept this designation. Please check with your licensing body.

**California State Standards & Training for Corrections:** Joyfields Institute is a approved California State Standards and Training for Corrections (STC) education provider

For assistance, call +1(770)409-8780.

## FACULTY BIO

### June E. Fisher, MSW, LSW

June E. Fisher, MSW, LSW has over 20 years of experience providing training and education services to professionals, children, youth, families and their communities. Ms. Fisher provides dynamic interactive live and web-based workshops for families, agencies and communities. Her knowledge and skills include working with human and social services teams and systems in the areas of intellectual disabilities, child welfare, trauma, mental health, and drug and alcohol.

Ms. Fisher is nationally recognized for her skills as a Certified Trainer and Curriculum Writer. In 2009 she was named "Trainer of the Year" by the Pennsylvania Child Welfare Training Program. She is also a Certified Federal and Child and Family Service Review (CFSR) Evaluator experienced with the mandated Federal outcomes and the program improvement plan (PIP) process. She has been a Court Appointed Special Advocate (CASA) in Cumberland County Pennsylvania since 2009.

Ms. Fisher works with the Pennsylvania Child Welfare Resource Center at the University of Pittsburgh and also serves as associate faculty member at Joyfields Institute for Professional Development. Ms. Fisher earned her Bachelors of Social Work degree from Temple University and her Masters in Social Work at Widener University.



## ACCOMMODATIONS & REGISTRATION

### ACCOMMODATIONS, REGISTRATION FEE, INTERNATIONAL PARTICIPANTS

All workshops and conference activities will take place within our host hotel, the fabulous;  
**DoubleTree by Hilton Miami Airport Convention Center**  
711 NW 72nd Avenue | Miami, FL 33126  
Tel: +1-305-261-3800

Participants are responsible for making own accommodation arrangement. Please make your reservations now. Be sure to request our special negotiated rate is \$189 per night of the program, plus applicable taxes and local fees.



**How to reserve your room:** Participants are responsible for making own accommodation arrangement. Please make your reservations now.

- **Online:** Online reservations link available on the events page at [www.joyfields.org](http://www.joyfields.org)
- **Telephone:** Please call the hotel directly at 1-305-261-3800. Mention JOYFIELDS INSTITUTE to take advantage of the negotiated rate by February 9th..

The registration fee covers;

- All training sessions
- Comprehensive Program Manual
- Earn CE training hours allocated for this particular program
- Breakfast daily and refreshment breaks
- 6-Month Membership in Joyfields Institute and EBP Society, the Society for Evidence Based Professionals, including
  - Joyfields Institute updates, articles, news and trends publication
  - Access to free eLearning, training/education webinars presented by experts and practitioners, and
  - 10% member discount to Joyfields Institute sponsored programs

<b>REGISTRATION TUITION:</b>	<b>Individual</b>	<b>2-3 Individuals</b>	<b>4 or more</b>
	<b>\$595 ea.</b>	<b>\$495 ea.</b>	<b>\$395 ea.</b>

## Registration Form – Joyfields Institute / EBP Society

**Please use this form to process your registration. Complete the form and fax to +1(678)605-0271**

Event Name: \_\_\_\_\_

**Authorizing Manager**

Full Name: \_\_\_\_\_ Title: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ IPC/Zip: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

**Attendee #1**

Full Name: \_\_\_\_\_ Title: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

**Attendee #2**

Full Name: \_\_\_\_\_ Title: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

**Attendee #3**

Full Name: \_\_\_\_\_ Title: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

**Attendee #4**

Full Name: \_\_\_\_\_ Title: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

*\* Please make copy to add names*

<b>Registration Fees (circle one):</b>	<b>Individual</b>	<b>2-3 Individuals</b>	<b>4 or more</b>
	<b>\$595 ea.</b>	<b>\$495 ea.</b>	<b>\$395 ea.</b>

**Sign me up for my membership. (circle one) Take 10% OFF any event now plus members benefits.**

Individual Plan ..... \$295

Corporate Plan (Incl. LMS for up to 5 individuals).....\$1495

Enterprise Plan (Includes LMS + EvalMeasures Software)..... \$2695

**Payment Method (circle one): Credit Card / Wire / Check / Bill Me / PO # \_\_\_\_\_**

Credit Card Name (circle one): MC / VISA / AMEX / DISCOVER

Name on Card: \_\_\_\_\_

Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Make checks payable to Joyfields Inc. drawn on US bank in US Dollars and Mail To:

Joyfields Institute | 5805 State Bridge Road, Suite G255 | Johns Creek, GA 30097

Phone: +1(770) 409-8780 | Fax: +1(678) 605-0271 | [support@joyfields.org](mailto:support@joyfields.org).