

## Evidence-Based Programs and Supports for Human Services Case Management

## **Strategies and Tactics for Successful Client Outcomes**

March 24-27, 2015 New Orleans, Louisiana, USA

**Approved for 26 CE Training Hours** 







CERTIFIED EVIDENCE-BASED ORGANIZATION

Register at www.joyfields.org

#### PRESIDENTS MESSAGE

Peter Orszag, the former director of the Office of Management and Budget (OMB) once remarked, "less than 1 percent of federal spending goes to programs and activities that we have any evidence they work." The number is less clear for other funding entities and elsewhere. So there is much catching up to do and evidence based approaches are becoming the requirement for anything that is getting funded.

For our 11<sup>th</sup> year Joyfields Institute, working with the **EBP Society** and some of the best experts and practitioners committed to the evidence based movement, continues effort to address this deficiency through training, education and performance evaluation initiatives. Join us in historic New Orleans, LA for four (4) days of comprehensive evidence based conference and workshops designed for the human services practitioner. We are really excited about this year's program designed specifically for the Justice, Human and Social Services professional. This year as you asked, gives you our customers more flexibility.

We bring you comprehensive evidence based A-to-Z workshops chuck full of what you need to get your program on the right footing and be confident what you are doing works. Select a 2-Day workshop only, or stay all 4 days to get the most out of your participation and also save. Some workshops co-occur.

For what you would spend on a 3 day program we have added an extra day of training, education and real life case examples and activities you can use immediately you return home.

But wait! This event is in the great city New Orleans at the newly renovated and unusually spacious Hilton Hotels property, the Hilton Garden Inn Convention Center. How else can we make it such fun to, (a) get away, (b) get some real RNR, and (c) get the training you can't afford to miss!

Plan now to join us New Orleans. We made it easy to bring a team. I look forward to seeing you there.

Sobem Nwoko President



#### AGENDA AT A GLANCE

#### Days 1 & 2 - March 24-25, 2015

Select One (1) Comprehensive 2-Day Workshop

# Case Management & Care Coordination: Evidence Based Models & Supports for Human Services

How's your case management process? This workshops teaches processes for assessing, planning, facilitating and advocating for options and services designed to help clients efficiently meet their individual needs.

#### Days 3 & 4 - March 26-27, 2015

Comprehensive 2-Day Workshop

#### Motivational Interviewing (MI): Core Skills for Durable Behavioral Change

Teams perform like the pros they are using Motivational Interviewing skills. MI is proven to be fully compatible with various approaches as a method that helps people resolve ambivalence toward change through discovery of intrapersonal fuel by placing complete responsibility for change on the individual. Its a must have method in your tool kit.

#### Days 1 & 2 - March 24-25, 2015

#### Case Management & Care Coordination: Evidence Based Models & Supports for Human Services

How's your case management process? This workshops teaches processes for assessing, planning, facilitating and advocating for options and services designed to help clients efficiently meet their individual needs. Effective case management is a collaborative process of assessing, planning, facilitating, and advocating for options and services planned to meet clients' individual needs efficiently.

#### **PROGRAM OUTLINE**

Adopting evidence-based and strength-centered practices is a commitment to professionalism, quality care and effective client services in the face of large caseloads, limited resources and traditionally less than optimal training. This program will aid in closing the gap.

In this workshop, participants will learn effective case management practices and how they apply. Participants will also learn to differentiate traditional ineffective deficit-centered practices vs. evidence-based and strength-centered practices we are moving toward. Using relevant examples, participants will learn how they can help their clients achieve desirable outcomes through promoting quality and effective interventions which link individuals to appropriate resources.

#### (Case Management contd)

#### LEARNING GOALS AND OBJECTIVES

On this program, participants will be in a position to learn;

Current trends in care coordination
New state and federal requirements
Strength-centered vs. deficit-based approaches
Components of successful care coordination
Determine clients' level of readiness for change by Using Motivational Interviewing and the Transtheoretical Model for Change
Effective stage-matched recovery oriented goals, objectives and interventions for increased accountability and improved client outcomes
Successful transfers to insure delivery of integrated delivery of services

Care Coordination: Interventions and Discharge Cues

#### Days 3 & 4 - March 26-27, 2015

#### Motivational Interviewing (MI): Core Skills for Durable Behavioral Change

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Its a must have method in your tool kit.

#### **PROGRAM OUTLINE**

Enduring client change is achievable through Motivational Interviewing (MI). MI is the powerful evidence-based method for engaging intrinsic client motivation. Clinical trials on use of MI in all areas of treatment abound with substantial outcomes for creating sustainable change in maladaptive behaviors far beyond compliance.

MI is proven to be fully compatible with Cognitive Behavioral Therapy, Moral Reconation Therapy, Therapeutic Community, and various other approaches as a method that helps people resolve ambivalence toward change

through discovery of intrapersonal motivation by placing complete responsibility for change on the individual. With public and private agencies under increased scrutiny to deliver on promises through evidence based practices, executives must evaluate practices, techniques and programs to improve results and financial outcomes. Motivational Interviewing has applications in various settings giving staffs skills to help their clients succeed through appropriate evidence based practices.

"When I was first asked to attend this training, I thought to myself, 'Not another training! Now am glad I came. It's the best training I have attended in a good while!"

#### PROGRAM OUTLINE

This program teaches foundational concepts, strategy and techniques involved in MI and how it can be developed and utilized dynamically in targeted settings. It is excellent for staffs with little or no knowledge of the MI approach as well as those already implementing the model. Joyfields Institute MI programs are taught through presentations, video examples, instructor modeling, and practice breakout activities. Participants will recognize that many of the techniques are part of their current practice. With that recognition and the training, they will be able to begin using the techniques with more effectiveness and added fidelity to the model.



#### WHO SHOULD ATTEND

Executives and staff at justice, human and social services agencies, youth and adult settings, program

managers, mental health services, rehabilitative services and mentoring, etc including;

- Workforce development teams
- Care Coordination & Case Management Teams
- Clinical Directors & Staff, Social Workers & Counselors
- Behavioral Healthcare & Substance Abuse Teams
- Community services agency personnel
- Probation, Parole & Community Corrections personnel, Sheriff's departments
- Mental Health and Prevention Center Professionals
- Community Services Organizations, Services Providers
- · Resident populations staffs
- Disability Management Professionals
- Training departments
- Safety Officers
- Nurse Care Professionals
- Prevention staffs
- Housing & Workforce Specialists
- · Psychologists, Psychiatrists and Therapists
- Pastoral counselors
- Court Administrators
- Researchers & Planners
- Government Agencies
- Pre-Release Specialists

#### KEY REASONS YOU AND YOUR COLLEAGUES SHOULD ATTEND A JOYFIELDS INSTITUTE PROGRAM

Join others and learn to quickly get your program initiatives on a solid foundation

- •Learn in a focused setting without the distractions of being sold to
- •Network with colleagues to share invaluable ideas and experiences from different parts
- •Meet other professionals and learn how they overcame implementation challenges they faced
- •Leave at the end of the program with action steps to begin addressing challenges you face
- •Learn first hand the best and latest resources for addressing needs and how to apply them
- •Learn from experts and outstanding practitioners "what works" and what not to do
- •Through discussion groups and trouble shooting exercises you will learn to embrace opportunities ahead

#### **CERTIFICATE & CONTINUING EDUCATION TRAINING HOURS**

Approved for up to 26 CE training hours

**Joyfields Institute CE:** Upon completion of the course, participants will receive a certificate as evidence of your accomplishment and status as a practitioner who has acquired specific new skills. Many licensing/certification bodies accept this designation. Please check with your licensing body.

**Licensed Alcohol & Drug Counselors**: Joyfields Institute is an approved education provider by National Association of Alcohol and Drug Abuse Counselors (NAADAC)/National Certification Commission (NCC) Provider #745. Many licensing/certification bodies accept this designation. Please check with your licensing body.

**Substance Abuse Counselors**: Joyfields Institute is an approved education provider by National Association of Alcohol and Drug Abuse Counselors (NAADAC)/National Certification Commission (NCC) Provider #745. Many licensing/certification bodies accept this designation. Please check with your licensing body.

**California LMFT, LEP, LCSW, LPCC**: Joyfields Institute courses meet the qualifications for CE credits in CA as required by CA BBS. Joyfields Institute is an approved education provider by CA BBS, license number PCE 5522.

**Professional Counselors**: Joyfields Institute is an approved education provider by the National Association of Alcohol and Drug Abuse Counselors (NAADAC)/National Certification Commission (NCC) Provider #745. Many licensing/certification bodies accept this designation. Please check with your licensing body.

**California State Standards & Training for Corrections**: Joyfields Institute is a approved California State Standards and Training for Corrections (STC) education provider

For assistance, call +1(770)409-8780.

#### FACULTY

#### June E. Fisher, MSW, LSW

June E. Fisher, MSW, LSW has over 20 years of experience providing training and education services to professionals, children, youth, families and their communities. Ms. Fisher provides dynamic interactive live and web-based workshops for families, agencies and communities. Her knowledge and skills include working with human and social services teams and systems in the areas of intellectual disabilities, child welfare, trauma, mental health, and drug and alcohol.

Ms. Fisher is nationally recognized for her skills as a Certified Trainer and Curriculum Writer. In 2009 she was named "Trainer of the Year" by the Pennsylvania Child Welfare Training Program. She is also a Certified Federal and Child and Family Service Review (CFSR) Evaluator experienced with the mandated Federal outcomes and the program improvement plan (PIP) process. She has been a Court Appointed Special Advocate (CASA) in Cumberland County Pennsylvania since 2009.



Ms. Fisher works with the Pennsylvania Child Welfare Resource Center at the University

of Pittsburgh and also serves as associate faculty member at Joyfields Institute for Professional Development. Ms. Fisher earned her Bachelors of Social Work degree from Temple University and her Masters in Social Work at Widener Universityy.

#### Mark Lowis, LMSW, EBP Implementation Specialist, Member, International Motivational Interviewing Network of Trainers, Motivational Interviewing Corrections Trainers, Motivational Interviewing University Trainers, Michigan Department of Community Health



Mr. Mark Lowis is best described as a person who is focused on staff development and training for the purpose of improving the moment of contact between a practitioner and the individual receiving services. His trainings are known for depth of knowledge and effectiveness in providing clear influence on the participating practitioners' skills.

His experience includes case management, treatment, supervision, staff development, and management of adult and juvenile justice programs including a very specialized program for Parolee-Sex Offender Alcoholics and Addicts. Mr. Lowis began his career as a Law Enforcement and Corrections Specialist in the United States Air Force. During his 10 years of service Mr. Lowis performed as a Law Enforcement Supervisor and later as a Master Instructor in the Air Force Police Academy. Following the Air Force he completed a Bachelors Degree in Psychology at the University of Michigan, and the Masters of Clinical Social Work at Michigan State University. He is a Licensed Master Social Worker (LMSW) and a member of the International Motivational Interviewing Network of Trainers (MINT), and carries advanced credentials in other evidence based practices.

In 33 years of practice Mr. Lowis has worked in various public and private human services programs and held positions ranging from clinical therapist, case-manager, director of operations for a national managed care company, director of utilization management, and contract negotiator. Currently Mr. Lowis holds a position with the Michigan Department of Community Health where he is responsible for the implementation and sustainability of evidence-based practices and best practice across the public health system.

Mr. Lowis is also an adjunct professor at the Oakland University School of Medicine, the University of Michigan-School of Social Work, and the Wayne State University-School of Medicine-Department of Psychiatry-Research Division.

#### ACCOMMODATIONS, REGISTRATION FEE, INTERNATIONAL PARTICIPANTS

All workshop activities take place at our host hotel, the;

Hilton Garden Inn, New Orleans Convention Center, 1001 South Peters Street, New Orleans, LA 70130.

This newly renovated "larger-than-usual" Hilton property is located within walking distance from the famous

French Quarter attractions, restaurants and legendary New Orleans blues and jazz entertainment.

Walk or ride the streetcar to the Riverwalk, Harrah's Casino and the gateway to the French Quarter and Bourbon Street. The cruise ship terminals, Mercedes Benz Superdome and New Orleans Arena are steps away. Superb New Orleans restaurants specializing in southern coastal and Creole cuisine are nestled in every block along with unique galleries and shops. The Garden District is just a streetcar or carriage ride away.

Our special negotiated rate is \$139 per night of the program, plus applicable taxes and local fees.

**How to reserve your room:** Participants are responsible for making own accommodation arrangement. To make your reservations please contact the hotel directly.

•Online: To make your reservation online, copy over the following entire link; <u>http://hiltongardeninn.hilton.com/en/gi/groups/personalized/M/MSYGIGI-JOYFLD-20150323/index.jhtml</u>

•**Telephone**: Please call the hotel directly at 1-877-STAY-HGI (1-877-782-9444). You must mention the Group Code, JOYFIELDS INSTITUTE to take advantage of the negotiated rate by February 19th.

If you need immediate assistance, please contact our office at +1(770)409-8780 or send email to yvette@joyfields.org.

**REGISTRATION & FEES -** Team attendance is highly encouraged. See group pricing below. The registration fee covers;

All training sessions Comprehensive Program Manual Earn CE training hours allocated for this particular program Breakfast daily with refreshment breaks 10% member discount to future Joyfields Institute sponsored programs

	Individual	Team of 2 – 3	Team of 4+
Attend 2-Day Workshop:	\$695	\$595 ea.	\$495 ea.
Attend all 4 Days:	\$1295	\$1195 ea.	\$ 995 ea.

Joyfields Institute for Professional Development / EBP Society

#### Please use this form to process your registration. Complete the form and fax to +1(678)605-0271

Event Name:					
Authorizing Manager					
Full Name:		Title:			
Company:					
Address:					
City:	State:	IPC/Zi	p:		
Email:		Phone:			
Attendee #1					
Full Name:		Title:			
Email:					
Attendee #2					
Full Name:		Title:			
	Phone:				
Attendee #3					
Full Name:		Title:			
Email:		Phone:			
Attendee #4					
Full Name:		Title:			
Email:	Phone:				
Registration Fees					
Circle One:	Individual	2-3 Individuals	4 or more		
2 Days of Sessions:	\$695 ea.	\$595 ea.	\$495 ea.		
All 4-Days of Sessions:	\$1295 ea.	\$1195 ea.	\$995 ea.		
Sign me up for my membership.	(circle one) Take 10% C	OFF any event now plus me	mbers benefits.		
PLUS Plan Membership		\$295			
Premium PLUS (Incl. LMS for	or up to 5 individuals)	\$795			
Platinum PLUS (Includes LN	1S + EvalMeasures Softwar	e) \$1695			
Payment Method (circ	le one): Credit Card /	Wire / Check / Bill Me	/ PO #		
Credit Card Name (circle one): N	MC / VISA / AMEX / DISC	COVER			
Name on Card:					
	Expiration Date:				
Phone: +1(7	70) 409-8780   Fax· +1/67	8) 605-0271   <u>support@joyfie</u>	elds ora		
Make checks payable to Joyfields Ir	ic. drawn on US bank in US	onars and Mail Io: Joyfields	; institute   5805 State B		

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