



Online eLearning Webinar Series

How to Motivate Your Staff & Stakeholders to Optimize Performance: Essential Skills for "More Tenured" Supervisors and Managers

Program Summary

Experienced managers know that for their organization to be successful, employees must do their jobs. For the organization to excel, employees and stakeholders must not only do their jobs but use their full talents. How you get to that is what this webinar is about!

Many managers and supervisors lack basic people skills and need to learn essential skills for motivating their staff and stakeholders they work with or have those skills "spruced" up.

**** Earn up to 4 CE Hours**

Date: Please view session dates and Times online

Location: On Your PC

Managers who possess effective people skills succeed - Period! In the face of shrinking budgets and increased scrutiny, leadership can no longer afford to lack people skills. This is especially true for new managers often thrown into their jobs to literally 'sink or swim'. I can't think of many things worse than giving someone a job and not helping them acquire skills they need to be successful. They will fail, or at best have marginal success.

Many managers and supervisors who have been in their jobs for a long period lack these basic skills or the skills have gone stale. They need to have their skills brought up to speed and refreshed. This Joyfields Institute online eLearning webinar is a very efficient and effective way to get your team up to speed.

Applying effective employee management skills is essential and especially crucial for an organization's health and for its people to flourish, perform and adapt in the face of challenges they face.

Program Goals and Learning Outcomes:

At the end of the course, participants will understand key concepts and coaching skills for building healthy relationships with their employees. They will be in a position to apply the right people skills in dealing with their direct reports and work effectively to and maximize performance results and achieve goals with less stress. In addition they will learn;

- Best practices for managing employee teams
- Key skills for insuring performance appraisals are conducted with less stress
- How to use effective follow-up to optimize results and insure a satisfied workforce
- Working with people to achieve department, team and individual goals, and
- What employee performance management methodologies to apply in day to day operations
- How to utilize Basic Employee Management Principles to motivate their teams
- How to set and communicate department-aligned goals to achieve them through staffs
- Key factors for improving performance when expectations are not being met
- The key elements for motivating people
- Integrating motivation factors into day-to-day management challenges

Effective Performance Measurement and Quality Assurance Practice

KEY REASON WHY YOU AND YOUR COLLEAGUES SHOULD ATTEND;

- You will network with colleagues to share invaluable ideas and experiences from different parts
- You will meet the finest corrections leaders serious about the business and learn how they do what they do
- You will leave at the end of the program with action steps to take to begin address the challenges you face
- You will learn from an expert faculty what works and know what mistakes to avoid
- We don't stop at just the class room studies. You will learn in discussion groups and trouble shooting sessions how to address the re-entry opportunities ahead
- Learn key skills for great corrections systems leadership
- Learn first hand the best and latest resources for addressing corrections needs and how to apply them

CERTIFICATE COURSE

Upon completion of the course, participants will earn CE Hours plus receive documentation of training hours as evidence of accomplishment and status as a practitioner who has acquired specific new skills. Your document is delivered upon completion of the course.

WHO SHOULD ATTEND

Managers, supervisors and program managers and professionals in behavioral health management, adult, juvenile and adolescent corrections and rehabilitation including;

- Adult and Juvenile Case Managers, Supervisors and Managers
- Probation Officers, Supervisors and Managers
- Behavioral Healthcare and Substance Abuse Professionals
- Psychologists, Psychiatrists and Therapists
- Resident populations managers
- Pastoral counselors
- DWI Court Administrators
- Social Workers & Substance Abuse Counselors
- Researchers & Planners
- Mental Health and Prevention Center Professionals
- Community Services Organizations, Services Providers
- Program Directors and Executives
- Government Agencies
- Pre-Release Specialists

Your company provided an incredible opportunity for professional development and was laser focused around what other facilities are doing regarding reentry and reintegration based on statistical evidence based practices. I personally utilized this workshop from a vendor perspective to ensure the opportunities our company is pursuing in reentry and reform is in line with Best Practices and working towards Evidence Based Practices in the Correctional Industry. I was truly amazed by the detail and level of information your course provided. As a matter of fact, I would say that this was one of the best "hands on" educational programs I have ever attended, including many of the Masters level courses I attended in graduate school. I will be, and have already, STRONGLY recommended this course for our County, DOC, and international correctional customers and would even recommend this to other vendors of the corrections industry interested in providing reentry or rehabilitation services.

This was truly worthwhile and should be a mandatory course for Correctional Leaders everywhere.

Joyfields Institute for Professional Development

Online eLearning Webinar Series

REGISTRATION FEES

Please check/circle where appropriate

***Members— Take 10% OFF**

1st Participant: **\$295**

of Additional Participants _____ X \$195: \$ _____

OR

(PURCHASE OPTIONAL MEMBERSHIP AND SAVE!)

Membership includes 1 (one) Free webinar to use now or later.

Plus save 10% on future Joyfields sponsored fee-based programs for your membership period!

As always, every 4th attendee gets a free registration.

Individual Memberships: _____ X \$395 : \$ _____

Corporate Membership Teams from same organization (select one):

Corporate 5 (price of 4) _____ X \$1595 \$ _____

Corporate 10 (price of 8) _____ X \$3195 \$ _____

Corporate 20 (price of 17) _____ X \$6695 \$ _____

Totals Amount Due: \$ _____

**** Participants will receive webinar access details when registration is processed.]**

Complete your registration by entering participant (s) details on the registration form located on the next page

PAYMENTS AND SUBSTITUTIONS

Please make payments online at www.joyfields.org. 4 More Convenient Ways To Pay:

- **FAX** Completed Registration form to Joyfields at +1(678)605-0271
- **BILL ME** - Will pay by company check. Checks must be payable in US \$ against a US bank and made out to "Joyfields, Inc." and Mail to Joyfields, 5805 State Bridge Road, Suite G255, Duluth, GA 30097
- **CALL** Joyfields for assistance at +1(770)409-8780
- **WIRE** transfer. To pay by wire transfer, send email to wires@joyfields.org to request wiring instructions. Include your phone and fax # and we will send you details for wiring funds Questions? Send email to Yvette Hughes at Yvette@joyfields.org or call +1(770)409-8780.

All payments must be received to participate. If there is a chance payment may not reach us before the program date, a Purchase Order will be required.

Participants may substitute attendees, at any time prior to the program start, with no penalty.

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Please use this form to process your registrations. Complete the form and fax to +1-678-605-0271

Webinar Name: _____ Webinar Dates: _____

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Full Name: _____

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Title: _____

Attendee #6

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Attendee #8

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